SMTP Troubleshooting

Simple Mail Transfer Protocol

- Is the server running?
 - o ps aux | grep exim
 - o sudo service exim4 status
 - o sudo service exim4 start
- Is the server listening on public ip?
 - o netstat -atu | grep smtp
- Are there errors in log files?
 - Check /var/log/exim4 directory

Simple Mail Transfer Protocol Debugging

- Send/Receive messages from/to many different accounts.
- Use dig to check if DNS is correct
 - o dig @ns1.thegummibear.com thegummibear.com MX

not getting correct reply-to address

• Make sure that <code>/etc/hosts</code> has the fqdn of your mailserver in it. Also, make sure that the same line has a reference to whatever you put in <code>/etc/hostname</code>. Mine looks like this:

144.38.199.52 mail.thegummibear.com mail-thegummibear

Because my hostname (in /etc/hostname) was mail-thegummibear